

## Smartphone Free Childhood

*Connecting, empowering and uniting parents, educators and regulators to delay smartphones and social media, establish phone-free schools, and safeguard the use of technology in education.*



# A Parent's Guide: How to manage an online addiction

When a child's digital habits cross the line from heavy use to compulsive behaviour, the parenting approach must shift from simple discipline to intervention and recovery. Whether it is social media, porn, gambling, or gaming, the underlying mechanism is often the same: a dopamine-driven feedback loop used to escape stress, anxiety, or boredom. The most crucial first steps are to approach your teen with support and open-mindedness and to **seek professional help**.

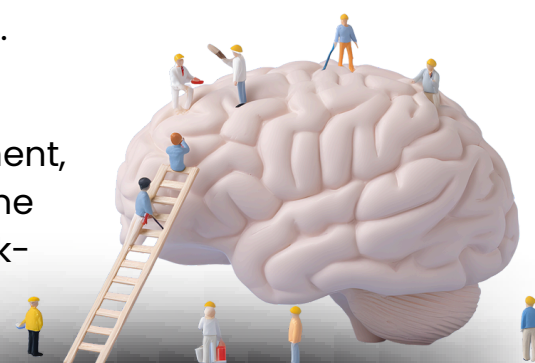
## Why children are especially vulnerable

Children's brains are still developing. Games and apps are intentionally designed to keep users engaged through rewards, likes, streaks and notifications, triggering dopamine (a "feel good chemical") release – which in turns creates a powerful, hard-to-break feedback loop, making it difficult to disengage and find pleasure in less stimulating tasks.

## Why Teens Are Especially Vulnerable to Online Addiction

The teenage brain is wired for risk, reward and novelty. During adolescence, the brain is still under construction.

The **logical prefrontal cortex** (responsible for impulse control, decision-making, risk vs consequence assessment, planning and long-term thinking) develops later than the **emotional limbic system** (driving reward sensitivity, risk-taking, and stronger social feelings).



This imbalance creates a powerful emotional experience that influences decision-making before full judgement develops. This makes teens more prone to mood swings, stress responses, and sensation-seeking, while the still-maturing prefrontal cortex struggles to provide impulse control.

Online platforms such as **social media, gaming, gambling and pornography** directly stimulate this reward system by offering:

- Immediate gratification
- Novelty and constant variety
- Clear rewards, wins or validation

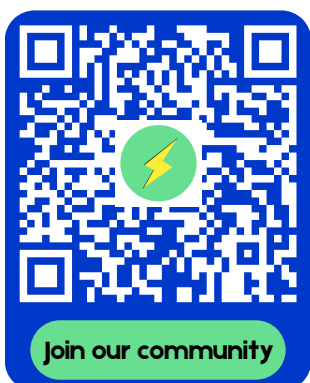
***For teens, whose brains are especially sensitive to dopamine surges, this creates a powerful pull that makes self-control extremely difficult.***

## Searching for Self-Worth in a Digital World

**Teen boys** are especially vulnerable to online addiction because digital spaces powerfully link stimulation to self-worth during a stage when identity is still forming. Gaming, gambling, pornography and social platforms provide instant rewards, validation and a **sense of competence** without the risks of failure or rejection that come with real-life relationships and challenges.

**Each win, level-up, or sexual stimulus triggers dopamine, reinforcing the feeling of being successful, desirable or “good enough.”**

Over time, this can train the brain to rely on online experiences for **confidence and emotional regulation**, while offline self-esteem remains underdeveloped, making it harder to disengage even when negative consequences appear.



**Teen girls** are not at less risk. Girls are particularly vulnerable to social media online addictions because digital spaces tap directly into their **need for connection, belonging and self-worth** during a sensitive stage of identity development.

Social media, messaging platforms and curated online content offer constant feedback through likes, comments, views and comparison, which can become powerful measures of personal value. Dopamine is released not only through approval, but also through anticipation and monitoring of responses, reinforcing a cycle of checking and self-evaluation.

Repeated exposure to these images can lead girls to measure their value against external approval such as likes, views and comments, **rather than internal confidence or personal strengths**.

Over time, this can erode self-esteem, increase anxiety and perfectionism, and foster a persistent sense of “not being enough,” making girls increasingly dependent on online validation to feel accepted or worthy.

As validation becomes tied to views and likes, some girls feel increasing pressure to post more frequently, share more personal or sexualised content, or engage with risky online spaces in order to maintain attention and approval, gradually exposing themselves to emotional harm, exploitation or unsafe interactions.





Here is a guide on how you can proceed if you think your child is struggling:

## Step 1 - Recognize the Signs of Addiction

Addiction to social media, porn, gambling, or gaming is usually defined by compulsive use that negatively impacts daily life.

Look for these general signs:

- **Loss of Control:** Repeated unsuccessful efforts to control, cut back, or stop the behavior.
- **Neglect of Responsibilities:** School performance, chores, or work begins to suffer.
- **Withdrawal Symptoms:** Feeling restless, moody, irritable, or depressed when unable to engage in the activity.
- **Lying or Hiding:** Concealing the extent of their involvement from family or others.
- **Loss of Interest:** Dropping out of previous hobbies, activities, or real-world social interactions.
- **Coping Mechanism:** Using the activity specifically to manage negative emotions (e.g., stress, anxiety, boredom).
- **Continuation Despite Harm:** Continuing the activity even after it has caused problems in relationships, finances (gambling), or health.

## Step 2 - Have an Open and Supportive Conversation

The way you approach the conversation and communicate with your teen is vital. Avoid "head-on attacks," criticism or judgement – which can cause your teen to become defensive and hide the problem. Remember that their young developing brains are at the mercy of a highly sophisticated, algorithm-driven profitable industry!



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- **Pick the Right Moment:** Choose a time when you both are free and calm, and make sure your teen is not actively engaged in the addictive activity.
- **Lead with Care:** Start by reminding them how much you love and care about them.
- **Use "I" Statements:** Focus on how you feel and what you observe, rather than placing blame.
  - Instead of: *"You are always on your phone and ignoring us."*
  - Try: *"I feel concerned because I've noticed you've stopped hanging out with your friends and seem down when you can't access your game/phone."*
- **Listen Actively:** Be prepared to listen to their feelings, challenges, and what they get out of the activity without judgment. Addiction is often a symptom of something else (like anxiety or self-esteem issues).
- **Plant Seeds:** Gently discuss what you miss doing with them and focus on the negative consequences they are experiencing (e.g., poor sleep, fighting with family, lower grades).

Avoid a shame-based approach, which usually drives the behaviour further underground.

## The Soft Confrontation

Don't start with *"You're addicted!"* Start with what you see.

*"I've noticed you aren't coming out of your room for dinner lately and you seem really stressed when you aren't on your phone. I'm worried about how this is affecting you, and I want to help you get your balance back."*

## Discuss and implement a Digital Detox Period

For many teens, "moderation" is impossible once the brain is sensitized. You may need a 24 to 72 hour total reset to break the immediate dopamine loop.

During this time:

- Remove the trigger devices.
- Fill the time with high-engagement physical activity (hiking, sports, a project).
- Be empathetic, offering support, comfort and understanding.

## Address the Specific Addiction

Addiction Type	Key Strategy
Social Media	Focus on Comparison Culture. Set up in-app parental controls and use third apps to strictly limit usage; encourage face-to-face meetups.
Pornography	Focus on Education. Visit <a href="https://fightthenewdrug.org">https://fightthenewdrug.org</a> and watch the Brain, Heart, World documentary. Discuss how it creates a false reality of intimacy and the impact on the brain's reward system. Install browsing filters and apps like Covenant or Fortify.
Gaming	Focus on Replacement. Visit <a href="https://gamequitters.com">https://gamequitters.com</a> . Gamers often seek mastery and socializing. Find an offline hobby that offers a similar sense of levelling up or community.
Gambling	Immediate Restriction. This is a high-stakes issue. Block all financial access, monitor bank statements, and seek professional help immediately, as the "chase" is powerful.

## Step 3 - Establish a Plan and Healthy Boundaries

Work with your teen to create a plan, focusing on scaling back on screen time after the initial Detox Period.



**Collaborate on Rules.** A family tech plan should address:

- **Time Limits:** Set clear, non-negotiable limits for screen time or access to the problem activity. Use apps to track/limit usage.
- **Screen-Free Zones:** Establish areas/times where devices are not allowed (e.g., bedrooms, mealtimes, family time). Never allow phones in the bedroom overnight to ensure better sleep.
- **Alternative Activities:** Help them explore healthier hobbies to replace the addictive behaviour. Encourage exercise, outdoor time, and in-person social engagement.
- **Encourage "Intentional Use" :** If the problem is social media, teach them to be an active user instead of a passive consumer. They should log on for a purpose (e.g., connect with a specific friend) rather than endless, aimless scrolling.
- **Do Not Enable:** Be careful not to unintentionally support the behaviour (e.g., providing money that could be used for gambling/gaming purchases, or making excuses for their behaviour).
- **Model Healthy Behaviour:** Check your own screen time and be present when interacting with your teen.

## **DOWNLOAD [OUR FAMILY TECH RULES RESOURCE](#)**

### **Step 4 - Seek Professional Help**

Behavioural addictions often require specialized help, as they may be co-occurring with underlying mental health conditions like depression or anxiety.

- **Consult a Professional:** A licensed mental health professional (such as a psychologist, psychiatrist, or addiction counsellor) can accurately diagnose the issue and create a tailored treatment plan. Look for specialists in behavioural or digital addiction.
- **Consider Therapy:**
  - Cognitive Behavioural Therapy (CBT): This is a common and effective treatment model that helps identify and change the negative thought patterns and behaviours contributing to the addiction.
  - Family Therapy: This can provide guidance and advice to you and other family members on your role in supporting your teen's recovery.
- **Support:** Check out the **[SFC-SA Community Corner](#)** for more resources, tools and support.



In South Africa, professional help for digital addiction is often integrated into mental health and behavioural treatment programs. Below is a list of specialized resources, helplines, and support groups tailored for parents and teens.

### Emergency & Direct Counselling Helplines

These organizations provide immediate guidance and can refer you to specialized therapists or local support groups.

- **SADAG** (*South African Depression and Anxiety Group*) SADAG is the country's leading mental health NPO. They have counsellors trained to handle behavioural addictions.
  - 24-hour Helpline: 0800 456 789 / 0800 12 13 14
  - Youth Line: 0800 376 633
  - WhatsApp Chat Line: 076 882 2775 (9 am – 4 pm)
- **National Responsible Gambling Programme** Specifically for teens struggling with online gambling or "loot box" mechanics in games.
  - 24-hour Helpline: 0800 006 008
- **Childline South Africa** For teens themselves to call if they feel overwhelmed or are being exploited/bullied online.
  - Toll-Free: 116 (or 0800 055 555)



### Specialized Support Groups for Parents

Connecting with other parents is one of the most effective ways to reduce the shame and isolation associated with these addictions.

- **ToughLove South Africa** A support group for family members of people with "disruptive behaviour," including addiction. They use a structured program to help parents set firm boundaries.
  - Groups: Nationwide (Joburg, Cape Town, Durban, Pretoria).
  - Contact: 061 010 9107 / [info@toughlove.org.za](mailto:info@toughlove.org.za)
- **Houghton House Family Support Programme** They host weekly sessions for families to learn the psychology of addiction and how to support a loved one without "enabling."
  - Location: Ferndale, Johannesburg (and online options).
  - Contact: 011 787 9142

## Professional Treatment & Rehab Centres

If the addiction is severe (affecting school, health, or hygiene), clinical intervention may be necessary. Here are some options to consider:

Centre	Focus Area	Location
Crossroads Recovery	Offers a specific Digital Detox program for behavioural addictions.	Johannesburg / Pretoria
The Foundation Clinic	Focuses on Process Addictions (Gaming, Porn, Social Media) via the CRAFT model.	Sandton, JHB
Netcare Akeso	Specialized psychiatric care for teens with "dual diagnosis" (e.g., Gaming + Depression).	National (Akeso Gqeberha / JHB)
Elim Clinic	Offers a dedicated Youth Treatment Programme for behavioural and substance issues.	Kempton Park
Cape Town Rehab	Runs an Adolescent Growth Support Group utilizing DBT and CBT skills.	Cape Town



**Courage doesn't always roar. Sometimes courage is the quiet voice at the end of the day saying, 'I will try again tomorrow.'**

*Mary Anne Radmacher*

